

CITY OF NORTH RICHLAND HILLS
P. O. Box 820609
North Richland Hills, Texas 76182-0609

NAME: _____ SS # _____

DL# _____ DOB: _____ PHONE# _____ ALTERNATE PHONE # _____

SPOUSE'S NAME: _____ SS # _____

DL# _____ DOB: _____ PHONE# _____ ALTERNATE PHONE # _____

SERVICE ADDRESS: _____

WHAT DATE DO YOU WANT SERVICE TO START? _____

WILL YOU RENT? YES NO DO YOU OWN THE PROPERTY? YES NO

IF RENTING, PLEASE PROVIDE THE NAME OF THE LANDLORD. _____

WILL MAILING ADDRESS BE DIFFERENT FROM THE SERVICE ADDRESS? YES NO

MAILING ADDRESS _____

DO YOU WANT TO RECEIVE E-NOTIFICATIONS? OR PAPER BILLS?

EMAIL ADDRESS: _____

DO YOU WANT TO SIGN UP FOR AUTOMATIC BANK DRAFT? YES NO

IF YES, PLEASE COMPLETE BANK DRAFT FORM AND ATTACH A VOIDED CHECK.

PLEASE LIST PRIOR ADDRESS _____

DEPOSIT AMOUNT: \$ 100.00

(As security for all bills, which may be due or may become due, to the City of North Richland Hills for water or other services. Deposit is subject to increase when there is evidence of non-payment)

SERVICE CHARGE: \$ 10.00

TOTAL AMOUNT DUE: \$ 110.00

TERMS AND CONDITIONS

- 1 Water furnished hereunder is for the sole use of customer and the selling, furnishing or permitting the use of water to third parties is expressly prohibited.
- 2 The water line up to and including the meter (but not the meter box) is the property of the City. The meter box is property of the customer who is responsible for inspection and maintenance of the box and appurtenances.
- 3 This contract and rights hereunder are not transferable without consent of the City of North Richland Hills in writing.
- 4 The customer is required to be at the service location at the time the water is turned on in the building/dwelling. If no one is present the meter will be set, and the customer must turn on water. If a service person has to return to start the water there will be a service charge. The customer is responsible for any damage caused by attempting to turn on the water.
- 5 For an explanation of the terms & conditions of garbage collection service, contact the Utility Customer Service office.
- 6 All charges for services billed by the City utility department shall be due when billed and delinquent twenty (20) days from the date mailed.
- 7 Failure to pay for all charges billed will result in service interruption and additional charges assessed as part of the city's attempt to recover charges due. These charges include:
 - a.) Penalty: 10% of billed amount (minimum \$2.50 for residential and \$15 for commercial accounts).
 - b.) Cut Off fees or Meter tamper fees as set forth in Appendix A of the North Richland Hills Code of Ordinances
 - c.) A City Lien on non-homestead property for delinquent bills for municipal utility service to the property. The lien will include a penalty of \$50, interest at 8% annum and any collection costs.

Upon breach of any of the above conditions, the City of North Richland Hills may at its election discontinue water service and remove meter without notice, and failure to do so will not in any way constitute a waiver of the City of North Richland Hills' rights hereunder. In consideration of the installation of the above water service by the City of North Richland Hills the customer hereby agrees to the terms and conditions of service provided on this contract. Failure to supply necessary information or falsified information will subject individual to rejection of service or immediate termination of service.

Date: _____ Signature: _____

Do you wish to allow the City to release information related to the following: name, address and telephone number? Yes _____ No _____