



North Richland Hills Police Department

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NEWS RELEASE

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Important Reminders Regarding Door-to-Door Solicitors

The North Richland Hills Police Department has recently received complaints regarding door-to-door sales people who are claiming that APX Alarm Systems have been endorsed by the City. The City does not endorse companies or their products, and residents should be cautious of anyone making such a claim. The Police Department reminds residents of the following regulations related to door-to-door sales persons:

- A solicitor must have a permit issued by the City showing their name, company name, and the expiration of the permit.
- A solicitor should not knock or ring your doorbell if a "No Solicitors" sign is posted.
- A solicitor must leave when asked by the homeowner or apartment dweller.
- Soliciting is prohibited between the hours of sunset and sunrise.
- Soliciting is prohibited on Sundays, federally designated holidays, or any day where the Department of Homeland Security has declared an orange or red state of alert.

The most important thing to remember: if you feel uncomfortable opening your door to a solicitor for any reason, DON'T.

The North Richland Hills Police Department also recommends that residents check out a business through the Better Business Bureau before entering into any contracts or purchasing products. The Better Business Bureau can be contacted at 817-332-7585 or online at <http://fortworth.bbb.org>.

The preceding information is authorized for immediate public release and dissemination. Authority of Lieutenant Billy Privett, Administrative Services Division, North Richland Hills Police Department. Friday, July 17, 2009