

Changes Continue Due to Coronavirus

At the time of this writing at the end of March, the City of North Richland Hills, along with Tarrant County and the State of Texas have taken unprecedented and aggressive action to respond to the coronavirus (COVID-19) pandemic and help keep our residents safe. We understand the rapidly evolving nature of this situation has created a lot of anxiety for our residents and businesses and we are thankful for everyone's willingness and ability to adapt. For the latest information regarding this continually changing situation, please visit our website at www.nrhtx.com/covid19.

Though this virus has forced modifications to our lives and livelihood, we are a great community and must continue to do our part to slow the spread. Please continue to listen to the advice given by public health officials and incorporate it into your daily, family and business lives.

Limit contact with others as much as possible. Wash hands often and encourage others to do the same. If no soap and water are available, use hand sanitizer with at least 60% alcohol. Cover coughs and sneezes with a tissue, then throw the tissue away. Avoid touching your eyes, nose, and mouth with unwashed hands. Disinfect surfaces that are touched often. Stay home and contact your doctor if you are sick. If you have health related questions, call your doctor or the Tarrant County Coronavirus Hotline at 817-248-6299.

During these unusual times, we realize some may be experiencing needs out of the ordinary. The 2-1-1 helpline is staffed 24/7 to assist Texans with needs that may arise such as food, housing, utilities, mental health, etc. You can also use their online system to search for resources at www.211texas.org.

May 2 Election Postponed:

Due to the coronavirus pandemic and state and local emergency declarations put in place to help stop the spread of the disease, the North Richland Hills City Council voted to postpone the May 2, 2020 Special Election for street improvements. The election will move to the next uniform election date, occurring on November 3, 2020, unless an earlier date occurring after May 2 is authorized by the governor.

Temporary Changes to Garbage Service:

Republic Services would like to thank residents for their patience and understanding while crews work diligently to collect the additional curbside trash generated with so many families practicing social distancing at home. Due to a reduced workforce and increasing curbside set-outs, Republic Services is making temporary changes to the collection of bulk items, limbs and yard waste. Please visit www.nrhtx.com/garbage or call 817-427-6200 for the latest updates.

On your normal collection days, crews will continue to focus on regular household waste. Please bag and tie all household waste to keep crews safe. Place bagged household trash in a separate pile from bagged yard waste, since crews may be unable to collect all yard waste during this time.

Water Bill Payment Options:

We continue to encourage utility customers to pay water bills online, by phone using a credit card, or by mail. A drop box location is also available at City Hall, 4301 City Point Dr., located in the west parking lot in front of Municipal Court. Customers facing financial hardships are strongly encouraged to contact the water office by phone at 817-427-6200 to discuss payment options.

Have You Completed the 2020 Census Yet?

North Richland Hills is counting on you to take the 2020 Census. Filling out the census ensures our city gets its fair share of federal funding for healthcare, public schools, job training, emergency services and more during the next 10 years. It also helps Texas receive accurate representation in the U.S. House of Representatives. Don't let our city or state be underrepresented. If you have not already completed the census, please do so today.

If you did not receive or have misplaced your census form, you can still take the census at my2020census.gov or by calling 1-844-330-2020. The census takes just 10 minutes and the information you provide will remain confidential. The Census Bureau is required by federal law to protect your information and can only use your data for statistical purposes. Despite what you may have heard,

the census does not ask about your or your family's citizenship or immigration status.

When you are filling out the census for your home, you should count everyone living there as of April 1, 2020. This includes any friends or family members who are living and sleeping there most of the time. Be sure to count roommates, young children, newborns, and anyone who is renting a space in your home.

Census workers will never ask for your Social Security number, mother's maiden name, bank account number, credit card numbers, money or donations. If someone claiming to be from the Census Bureau contacts you via email, phone or in person and asks you for one of these things, it's a scam, and you should not cooperate.

More information about the 2020 Census can be found online at www.2020census.gov.

“Flushable” Wipes Clog Pipes

Just because the package says “flushable” doesn’t mean it’s true. Many items marketed as disposable and/or flushable do not degrade like toilet paper, and they wind up clogging pipes, tangling pumps and causing messy sewer backups into streets, homes and businesses. The Public Works Department reminds all residents that unless it is toilet paper, it should not be flushed. Everyone should help prevent costly and messy sewer backups by placing wipes and disposable cleaning products in the trash, not the toilet.

Items that should never be flushed include:

- “flushable” wipes;
- baby wipes;
- bandages;
- cotton swabs;
- dental floss;
- diapers;
- disinfecting wipes;
- feminine products;
- make-up removing wipes;
- toilet seat covers;
- paper towels;
- pharmaceuticals;
- Swiffer products;
- toilet bowl scrub pads;
- other similar products.

If you have questions or want more information, please contact the NRH Public Works Department at 817-427-6440.

Good Neighbor Tip: High Grass

Spring has sprung and so has the grass. Please be a good neighbor and mow your lawn regularly. When a lawn is neglected, it reflects negatively on the neighborhood and can become a health and safety hazard. Overgrown grass and weeds attract insects and rodents and can provide fuel for fires during dry months. City ordinance requires you to keep your lawn under 10 inches. Please call 817-427-6663 or visit www.nrhtx.com/codecompliance for more information.

Support NRH Restaurants

Did you know North Richland Hills is home to over 140 dining establishments that offer a variety of cuisines? We are pleased to share an updated dining guide for your use at www.nrhed.com/DiningGuide. The guide includes addresses, phone numbers and website addresses, in addition to whether the establishment normally delivers or provides take out. Given the current situation, however, the delivery and take out columns may not be up to date. So if in doubt, please give them a call or check their website. Thank you for supporting our NRH dining establishments while doing your part to practice social distancing.

Always Lock, Take, Hide to Prevent Vehicle Burglaries

In this time where many are staying home practicing social distancing, it doesn’t mean criminals are too. It is essential to remember the practice of “Lock, Take, Hide” to help prevent vehicle burglaries. Now is the time to develop new habits of always removing valuables from your vehicle and locking your doors.

Many car burglaries are considered opportunistic where the criminal found an open door and took advantage of the chance to look through your property. While out shopping, ensure that you take what valuables you can with you and hide any others you are unable to.

Remember, if you see something, say something. Together we can work to keep our community safe. If you have any non-emergency police related issues to report, please contact dispatch directly at 817-281-1000. Emergencies should still dial 9-1-1.

New Business Spotlight

Biolife Plasma Services Center

6246 Rufe Snow Dr. Ste. A, 817-345-4194
www.biolifeplasma.com

DFW Kidney Care Clinic

4375 Booth-Calloway Rd. #208, 817-912-5900
www.dfwkcc.com

Kahunas Restaurant

8509 Davis Blvd. #180, 817-479-7874
www.kahunaspoke.com

Leach Fox Law

8229 Mid Cities Blvd., 817-280-0811
www.leachfoxlaw.com

Meineke Car Care Center

7339 Boulevard 26, 817-479-6045
www.meineke.com

Onit Smart Home, Inc.

8701 Bedford-Eules Rd. #600, 817-900-8457
www.onitsmarthome.com

Troy Dunn Insurance

6851 NE Loop 820 #102, 682-841-1243
www.troydunninsurance.com

Village Cooperative of Century Hills

8412 Davis Blvd. #130, 817-770-0200
www.villagecooperative.com

***Support local businesses.
Shop NRH first!***