

Reduce Your Water Use During Winter Months

The City of North Richland Hills reminds you that lawns and other landscaping plants need less water this time of year. Lawns go dormant and landscape watering needs are dramatically reduced in winter months. Half an inch of water about every two weeks during the winter months will keep your lawn healthy. If we receive plenty of rainfall, there is no need to irrigate.

Making seasonal adjustments to your irrigation system is not only good for your lawn, it also reduces your monthly water bill. Your monthly sewer fee is recalculated each year based on the amount of water used during the winter months.

Since wastewater is not metered, the sewer fee is determined by averaging the amount of water that is used at your home during December, January and February. These months provide a better picture of indoor water/sewer usage as compared to summer months when more water is used for irrigation, swimming pools and other outdoor uses. The new sewer average is calculated each March and is applied to your bill starting in April of each year.

When adjusting your irrigation system for winter, keep in mind that mandatory water conservation is in place in North Richland Hills year round. You may

water lawns and landscaping no more than twice per week based on the following schedule:

- Residential addresses ending in 0, 2, 4, 6 or 8 may water Wednesday and Saturday.
- Residential addresses ending in 1, 3, 5, 7 or 9 may water Thursday and Sunday.
- Businesses, apartments, parks, medians, other common areas may water Tuesday and Friday.
- No outdoor watering is allowed on Monday or between 10 a.m. and 6 p.m. on any day.

The City of North Richland Hills also reminds you to inspect sprinkler heads regularly to make sure none are missing, broken, leaking, clogged, pushed too far into the ground or spraying in the wrong direction. When rain or freezing temperatures are expected, turn your sprinkler system off. Newer irrigation systems come equipped with rain and freeze sensors. Sensors should be checked periodically to verify they are still operating.

For more water conservation tips, please visit www.nrhtx.com/conservation. If you have questions about your water bill, please call the Water Department at 817-427-6200.

Holiday Celebrations & COVID-19

Though we've all hoped for the best, it looks like COVID-19 will be with us through the end of 2020. This means families should not relax their adherence to social distancing and other COVID-19 guidelines during the holiday season.

The lowest risk for contracting the virus is celebrating in your own home with members of your household and virtually with extended family and friends. If you are going to host a holiday gathering, the CDC recommends organizing an outdoor event with preventive measures, such as mask wearing, social distancing and hand sanitizing. Large, indoor gatherings, especially with people from outside your immediate household, pose the highest risk.

For more information and tips on how to celebrate the holidays safely, go to www.CDC.gov and search holidays.

Don't Pour Cooking Oil, Grease Down Drain; Recycle it Instead

The City of NRH reminds you to never pour cooking oil or grease from your holiday feasts down the drain! Grease clogs your pipes and can cause sewer backups. Protect your home, city and the environment by properly disposing of cooking oil and grease. You can pour small amounts of oil and grease over newspaper or paper towels and place it in the garbage. Larger amounts can be collected and recycled into bio-diesel or biogas.

NRH Public Works will collect used cooking oils and grease for recycling **Nov. 30 - Dec. 4** and **Jan. 4 - 8**. Containers holding discarded oil and grease must be made of plastic and have a screw top lid. This program is for residents and excludes commercial users. Please call 817-427-6440 to arrange a pick up or get more details.

Heroes & Helpers Program Accepting Donations

North Richland Hills PD & FD want to remind everyone that if you feel led to help some special children from our very own community, there is a way! Each year, the Heroes and Helpers program connects directly with child victims of crime from one of the four communities our Victim Assistance Program serves (North Richland Hills, Richland Hills, Watauga, and Haltom City). The team works extra hard to make their holidays a little brighter.

The program pairs a child victim with a hero to pick a few necessities or special treats at Target. This one-on-one time with a police or fire team member is a welcome change of pace and lets us remind the children of how important, brave, and strong they are. This event is made possible by a partnership with Target and is sponsored by generous donors. Your kindness could help a victimized child have an extraordinary holiday. To donate, please contact the Police Department Community Resources Division at 817-427-7021.

New Business Spotlight

Draper Floors

8703 Bedford Euless Rd., Ste. 170
817-537-2300, www.draperfloors.com

Enchiladas Ole'

9005 North Tarrant Pkwy., 817-849-2451
www.enchiladasole.com

HIG Captive Insurance Group, LLC

9290 Huntington Square, 817-793-6522
www.captiveinsuranceusa.com

Home Instead Senior Care

8209 Mid Cities Blvd., Ste. 200, 817-427-5555
www.homeinstead.com

NTO Commercial

8209 Cardinal Ln., 817-332-9666
www.ntocommercial.com

Open Doors Life Center

5424 Rufe Snow Dr., Ste. 500, 817-479-3105
www.opendoorslifecenter.com

Premier Pain Center

7904 NE Loop 820, Ste. C, 469-562-4188
www.ppcdfw.com

Support local businesses. Shop NRH first!

Upcoming Events

Holiday Closings, Collection Schedules

With the exception of public safety services, City Hall and other city offices will be closed **November 26 and 27** for the Thanksgiving holiday. Garbage and recycling will not be collected on Thanksgiving Day. Thursday's collections will be made on Friday and Friday's collections will shift to Saturday.

City offices will also be closed **December 24 and 25** for Christmas and **January 1** for New Year's Day. There will be no garbage / recycling collection on Christmas Day or New Year's Day. Friday collections will be picked up on Saturday instead.

Annual Toy & Food Drive

North Richland Hills Santa Cops and the NRH Firefighter's Association are holding a toy and food drive to benefit those who are less fortunate in our community. Residents are encouraged to share in the holiday spirit by dropping off new, unwrapped toys and nonperishable food items to the Public Safety lobby at City Hall, 4301 City Point Drive, or any NRH Fire Station. Donations will be accepted from **Thanksgiving through December 18**. All donations will go towards helping families in need through the Community Enrichment Center, as well as other local community organizations.

Christmas Lighting Contest

Keep NRH Beautiful annually recognizes residents for beautifully decorating the outside of their homes during the holiday season. Residents are encouraged to go to www.nrhtx.com/knrhb to submit their nominations and find out more information about the program. Nominations will be accepted until 3 p.m. **Friday, December 11** and winners will be announced on Monday, December 14.

Book Bundle Service at NRH Library

Are you in a reading slump? Do you want a new book, but are not sure where to start? Try our new Book Bundle service and let one of our experienced librarians handpick 3-5 books for you to enjoy!

Requesting a Book Bundle is quick and easy – just visit library.nrhtx.com/BookBundle to fill out a short form to get started. Once we select books based on your preferences, each book in your bundle will be checked out to your Library account – so you can grab it and go. And remember, you can also use our Library Express curbside service to have your bundle delivered right to your car.