

City Website Has New Look

You may have noticed something different about the city's website, www.nrhtx.com. It has a new look! While the design has been updated, the website continues to provide the same helpful information and online services residents are accustomed to.

The homepage features a new slideshow area with images of city services and events. There is also a new section that highlights some of the site's top pages including adoptable pets, parks and trails, public meetings, water and garbage service, the bond program for street improvements, and a new E-Services Portal. The new portal allows customers to conveniently submit applications online for building permits, garage sale permits, special event permits and more.

The city's news and calendar are displayed in a new format on the homepage and a new section has been added to highlight professional accreditations and awards that the city has earned. The main navigation (drop down menus) at the top of the page has not changed.

We welcome your feedback about the new website design. Comments or questions can be e-mailed to communications@nrhtx.com.

We Want Your Feedback! Take our Citizen Survey

The City of North Richland Hills invites residents to participate in our 2021 Citizen Survey. The survey was mailed in late September to 8,000 randomly selected households with the option to respond by mail or online. Additionally, any NRH resident can take the survey online by visiting www.nrhtx.com/survey. Surveys will be accepted through October 31, 2021.

Some of the topics assessed on the survey are public safety, parks and recreation, streets and traffic, and customer service. It will take around 20 minutes to complete.

The city conducts a statistically valid citizen survey every other year. The purpose is to objectively assess the public's satisfaction with city services and identify areas where improvements can be made. The 2021 survey is being conducted by National Service Research of Fort Worth. The results of the survey will help the City Council and staff in planning for the future of North Richland Hills.

Properly Dispose of Leaves, Other Yard Waste

Did you know that blowing or sweeping leaves, grass clippings, or other yard waste into the street or down the storm drain can cause flooding? Yard waste that is swept or blown into a nearby storm drain can clog the storm drain and keep water from draining through. The City of North Richland Hills asks that you properly manage your yard waste by leaving it on the lawn.

Grass clippings left on the lawn can provide up to 25% of your lawn's total fertilizer needs, and leaves contain 50% to 80% of the nutrients a plant extracts from the soil and air during the season. To keep these nutrients where they can nourish your lawn, use the mulch setting on your mower or compost grass clippings and leaves for use in flower beds.

Yard waste that is left in a street or blown into

the storm drain will eventually be washed into nearby creeks, streams, rivers and lakes. This can deplete the oxygen level in the water, which is harmful to aquatic life. Chemical fertilizers used on the lawn can also harm aquatic life.

Leaves, grass clippings and other yard waste can also be bagged and placed on the curb for pick up on your normal trash collection day. If you have a large number of bagged leaves they may not all be picked up by the garbage company at once. The remainder will be picked up on your following collection day.

If you hire a company to care for your lawn, please educate them on proper disposal of your yard waste. If you have questions or would like more information, please contact NRH Neighborhood Services at 817-427-6663.

Good Neighbor Tip: Fences

Fences provide us with a sense of privacy and security. They may also reduce noise and enhance the appearance of a property. Deteriorating fences may give unwanted persons access to your property or allow pets to escape and roam the neighborhood. Please be a good neighbor and properly maintain your fence.

City ordinance requires you to repair, replace or remove a fence that is severely deteriorated or leaning 15 degrees or more. Missing or deteriorated fence panels, slats, rails, pickets and posts must be replaced with material similar in size and appearance to those being replaced. If installing or replacing 4 or more fence panels, you will need a building permit, which helps protect your family from poor construction and safety risks. Permits can be obtained online at www.nrhtx.com/eportal.

If you have questions, please contact Code Compliance at 817-427-6663

New Business Spotlight

Blush Floral

5424 Rufe Snow Dr. #103, 817-999-8248
www.blush-floral.com

Dermatology MD

7500 Davis Blvd. #100, 817-893-6002
www.thedermatologymd.com

Give Me The Vin

8721 Airport Fwy., 800-249-1095
www.givemethevin.com

Med Equip, Inc.

5205 Davis, 817-479-3330

Raising Canes

5036 Rufe Snow Dr., 817-503-2324
www.raisingcanes.com

Remington College

5555 Rufe Snow Dr. #150, 817-451-0017
www.remingtoncollege.edu

Smoothie King

5600 Rufe Snow Dr. #100, 817-479-3364
www.smoothieking.com

Ta'Qo Guy Fillin Station

6600 Davis Blvd., 817-393-7750
www.taqoguy.com

Yoroi Properties

5587 Davis Blvd. #400, 303-887-5423
www.yoroiproperties.com

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Upcoming Events

Veterans Day Celebration

The City of North Richland Hills is planning the 14th Annual Veterans Day Celebration to honor those that have served in the armed forces on **Thursday, Nov. 11** at 11 a.m. The celebration will be held outdoors in the NRH City Hall Plaza, 4301 City Point Drive. It will include musical entertainment, the NRH Police and NRH Fire Honor Guard presenting the colors and special entertainment. For more information, please call NRH Parks & Recreation at 817-427-6620. If there is inclement weather, the Veterans Day event will move indoors at City Hall.

Local History Event

The NRH Library invites you to an evening filled with the stories of our past in celebration of the one-year anniversary of launching *Birdsong*, our digital archive preserving the history of Northeast Tarrant County. Join us at 6 p.m. on **Thursday, Nov. 11** on the 2nd floor of the Library for a dive into NRH's history, followed by a demonstration on how to use the database and explore the fascinating collections -- from loved yearbooks to forgotten photographs and historical documents of national importance. Attendees will also have an opportunity to share their stories and become part of North Richland Hills' history. The NRH Library is located at 9015 Grand Ave. For more information, please go online to www.library.nrhtx.com or call 817-427-6800.

Fall Concert Series After Hours

Enjoy an evening of classic and contemporary jazz music performed by the talented Pete Branham Group after the Library closes at 7 p.m. on **Thursday, Nov. 18**. From traditional jazz standards to crowd-pleasing favorites such as Frank Sinatra, Harry Connick, Will Farrell, Alicia Keys, Isleys, Earth Wind and Fire, and Stevie Wonder, the Pete Branham Group's repertoire spans decades of popular music. The NRH Library is located at 9015 Grand Ave. For more information, go online to www.library.nrhtx.com or call 817-427-6800.

Holiday Closings / Collection Schedule

NRH City Hall and other non-emergency city offices will be closed **Thursday and Friday, Nov. 24 and 25**, for the Thanksgiving holiday. To find holiday hours for NRH recreation facilities, please give them a call or check their website.

Garbage / recycling will not be picked up on Thanksgiving Day. Thursday's collections will be made on Friday and Friday's collections will shift to Saturday.