

NRH Paper Shredding Event Set for April 23

Help protect yourself from identity theft by having your financial statements and other personal documents shredded. Magic Shred will be onsite in the parking lot of NRH₂O Family Water Park on Saturday, April 23, 2022 to provide free paper shredding for North Richland Hills residents on a first-come, first-served basis.

This service will be available from 9 a.m. to noon or until the truck is full. The shred truck is often filled by 11 a.m. so please arrive early. This event is open to NRH residents only. Businesses may not participate. Proof of NRH residency (driver's license or water bill) must be presented.

Residents are limited to five average-size file boxes of paper to be securely shredded on-site and then recycled. Do not tape boxes shut as it slows down the process. Staples, paper clips, and rubber bands do not have to be removed; however, please remove 3-ring binders, large binder clips and other metals and plastics.

Boxes of shredding should be placed in the trunk of your vehicle for staff to remove after you pull up to

the shred truck. Delays are possible, so please practice patience and courtesy as we provide this service to the community. Please contact Code Compliance at 817-427-6663 with any questions.

Tax Season is Prime Time for Scams

With tax season upon us, we want to remind residents to watch out for IRS impersonation scams that try to trick people out of their hard-earned money. Here are some basic tips to remember:

- The IRS does not call taxpayers with pre-recorded, urgent or threatening messages. If you get such a call, hang up and do not give out any information.
- The IRS doesn't initiate contact with taxpayers by email, text messages or social media to request personal or financial information. Don't reply, open attachments or click on any links.
- The IRS will never ask for or accept gift cards as payment for a tax bill.

You can find more information on how to spot and report tax related scams at www.irs.gov/scams.

Know Your Watering Schedule

The city of North Richland Hills reminds all water customers that you may use sprinklers or irrigation systems no more than twice per week based on the following schedule:

Monday

No sprinkling, irrigation allowed

Tuesday & Friday

Non-residential sites (businesses, apartments, parks, common areas)

Wednesday & Saturday

Residential addresses ending in 0, 2, 4, 6, 8

Thursday & Sunday

Residential addresses ending in 1, 3, 5, 7, 9

No watering between 10 a.m. and 6 p.m. on any day.

www.nrhtx.com/conservation

Reminders About Sewer & Budget Billing Averages

The NRH Water Office reminds customers of the following annual billing adjustments. If you have questions, please call us at 817-427-6200.

- **Residential Sewer Average:** A new sewer rate average will appear on your monthly NRH utility bill starting in April. The sewer portion of your bill is recalculated each year based upon your household's average water usage during the winter months (December, January and February). New customers with less than three months of averaging are set at the minimum average of 3,740 gallons. The sewer average is capped at 18,700 gallons.
- **Residential Budget Billing Average:** For customers who utilize budget billing, your water bill will change in April based upon your average bill from April 2021 – March 2022. The budget bill amount remains the same each month, unless the budget deferred exceeds \$250 +/-, at which point a percentage of the deferral applies towards the next bill.

