

Heat Wave Causing More Water Main Breaks

With the soaring temperatures and lack of rain this summer, NRH Public Works is seeing an increase in water main breaks. This is not uncommon during long periods of dry, hot weather. When the ground gets parched, it contracts and shifts, which can put pressure on buried pipes causing them to break.

If you lose water pressure or see water coming out of the ground, this could be a sign of a water main break. Water main breaks should be reported to the Public Works Utility Division at 817-427-6440 during business hours or 817-281-1000 if it's after business hours. Don't assume your neighbor will make the call. We would rather receive multiple reports about a suspected problem than no calls at all.

If water is turned off in your neighborhood for an emergency repair, please be patient and know that crews are working as quickly as they can to get it back in service. How long it takes to repair a main break can run from a few hours to a day or more. It depends on several factors like pipe size, material

and depth. A typical repair takes about 6 hours.

Before beginning repairs, staff must request the locations of other buried utilities, such as gas, telecommunications and electric. It can take a few hours after the request is submitted to get these locations marked. Knowing the location of other buried utilities is essential to avoiding disruptions of other utilities or injuries to workers and others.

Once water service is restored you may notice a cloudy appearance in your water. This is merely due to air trapped in the water system while repairs were being made. After sitting for a few minutes, the cloudiness will dissipate as the air bubbles break apart.

Because water mains are located underground, crews often have to dig up a section of street when making emergency repairs. Once the water main is back in service, NRH Public Works will make a temporary repair to the street. A more permanent street repair will be completed several weeks later, after the ground has dried and the soil has settled.

Know Your Watering Schedule

The City of North Richland Hills reminds all water customers that you may use sprinklers or irrigation systems no more than twice per week based on the following schedule:

Monday - No watering

Tuesday & Friday - Non-residential sites (businesses, apartments, parks, common areas)

Wednesday & Saturday - Residential addresses ending in 0, 2, 4, 6, 8

Thursday & Sunday - Residential addresses ending in 1, 3, 5, 7, 9

No watering between 10 a.m. and 6 p.m. on any day. Please visit www.nrhtx.com/conservation for more water saving tips.

www.nrhtx.com/conservation

Sewer Rate Increase Goes into Effect on October 1

North Richland Hills sewer rates will be adjusted on October 1, 2023. There will be no changes to water rates this year.

The sewer rate will increase by \$0.53 per 1,000 gallons. The impact on the average residential water customer will be \$2.40 per month. This is an average and will vary based on your actual usage.

The rate increase is due to increasing costs for transporting and treating wastewater. Because the City of North Richland Hills purchases wastewater treatment services from the City of Fort Worth and the Trinity River Authority, their rate changes are passed on to NRH water customers. The City of NRH does not mark up or make a profit off of the pass through rate increases.

Questions about your monthly bill may be directed to the Water Office at 817-427-6200 or by emailing customerservice@nrhtx.com. Phones are answered weekdays from 7:30 a.m. to 5:30 p.m. and until 6:30 p.m. on Wednesdays.

Stay Notified

Don't wait for the monthly NRH News & Notes to find out what's happening in North Richland Hills! Visit our website at www.nrhtx.com and click on "Stay Notified" to sign up for e-newsletters and other electronic notifications from the city.

You can choose to receive emergency notices, public meeting agendas, job postings, calendar listings, street construction updates and more. You will only receive information you request; and you can unsubscribe at any time.

We also invite you to follow us on social media. You can find us at facebook.com/NRHCityHall, twitter.com/CityofNRH and on Nextdoor.

New Business Spotlight

Barcelona Beauty Salon

6647 Boulevard 26, #101, 817-494-3930
barcelonabeautyacademy.com

C & K Plumbing and Subcontracting

3819 Rufe Snow, #103, 817-791-2687

Heidie S Ramos: Primerica Financial Services

5750 Rufe Snow, #145, 817-479-3466
reps.primerica.com/tx/northrichlandhills

I Heart Mac & Cheese

8528 Davis Blvd., #128, 817-479-3380
iheartmacandcheese.com

Imperial Fire Protection

6340 Davis Blvd., #100 817-993-6430
imperialfp.com

Real Mexican Tacos

4100 Rufe Snow #B, 817-479-3715

Sofia's Party Supply and Pinatas

7297 Glenview Dr, 214-664-0832

Smile NRH

4108 City Point Dr., 817-284-7687
smilenrh.com

The Kolache House

7127 Boulevard 26, 469-493-2982

TRUE Space North Richland Hills

8713 Airport Fwy, #310, 817-479-6627
truevirtualoffice.com

**Support local businesses.
Shop NRH!**

Upcoming Events

National Night Out

National Night Out is celebrating 40 years and NRH is excited to join in the festivities! Held on the **first Tuesday in October**, National Night Out (NNO) is an annual community-building campaign that promotes community partnerships and neighborhood camaraderie to make our neighborhoods safer, more caring places to live. To register your neighborhood's block party, contact the Police Department Community Resources Division at 817-427-7021 or visit www.nrhtx.com/nno.

Friends of the NRH Library Book Sale

Looking for amazing discounts on books? Check out the Friends of the NRH Library's Book Sale happening on **Saturday, Oct. 7**. The event will run from 10 a.m. to 2 p.m. at the Library's Community Room and will showcase a wide selection of books. All sales will contribute to the Friends of the NRH Library's mission of enhancing literacy activities and services.

Autumn Sounds Concerts

Live music is coming this fall in North Richland Hills! Join us for two concerts on the outdoor plaza at NRH City Hall. Admission and parking are free. Find more information at www.nrhtx.com/sounds

- **Saturday, Oct. 7** featuring the Motown sounds of Memphis Soul, with a video light show by Lightware Labs. Seating begins at 6:30 p.m. and the show starts at 7:30 p.m.
- **Thursday, Oct. 12** featuring the Texas Flood, Stevie Ray Vaughan Tribute. Seating begins at 5:30 p.m. and the concert starts at 6:30 p.m.

Fire Department Open House

Each NRH Fire Station will open its doors during the second week of October for you to meet the team, see demos, ask questions, and tour the firehouse. Stop by your neighborhood fire station between 6 and 8 p.m.:

- **Oct. 9**, Station 1, 8001 Shadywood Dr.
- **Oct. 10**, Station 2, 4001 Rufe Snow Dr.
- **Oct. 11**, Station 3, 5328 Davis Blvd.
- **Oct. 12**, Station 4, 7245 Hightower Dr.
- **Oct. 13**, Station 5, 7202 Dick Fisher Dr.

'Round the Town With Oscar Bicycle Ride

Join Mayor Trevino on **Tuesday, Oct. 10** at 6 p.m. for the last 'Round the Town monthly bicycle ride of this year. The ride will begin and end at Cross Timbers Park, 7680 Douglas Lane. You can find more information at www.nrhtx.com/roundthetown.