



# CITY OF NORTH RICHLAND HILLS CONSUMER HEALTH DIVISION

## Restaurants & Retailers OPEN TEXAS PHASE 1

### **CERTAIN BUSINESSES WITHIN NORTH RICHLAND HILLS NOW LIMITED TO 25% LEVEL OF OCCUPANCY**

In accordance with Governor Abbott's Executive Order GA18 and Phase 1 of the Governor's Report to Open Texas issued on April 27, 2020, retail services and dine-in restaurant services may reopen with limited occupancy starting on May 1, 2020. Retail and restaurant businesses that choose to reopen to the public are limited to only 25 percent of the total listed occupancy of the establishment and must follow minimum recommended health protocols, which are available at [www.dshs.texas.gov/coronavirus/opentexas.aspx](http://www.dshs.texas.gov/coronavirus/opentexas.aspx).

#### **Minimum recommended health protocols for retailers and restaurants include, but are not limited to:**

- Employee screening before each shift.
- Sanitation and hygiene training and protocols for employees and facility.
- Employees maintain at least 6 feet separation from others, where possible.
- Consider having all employees wear cloth face coverings over their nose and mouth.
- Contact-free payment encouraged.
- Disinfect any items that come into contact with customers.
- Regularly and frequently clean and disinfect any regularly touched surfaces, such as doorknobs, tables, chairs and restrooms.
- Make hand sanitizer, disinfecting wipes, soap and water, or similar disinfectant readily available to employees and customers.
- Visible signage to remind everyone of best hygiene practices.

#### **Restaurants**

- No tables more than 6 people.
- Parties must remain 6 feet apart.
- Use disposable menus.
- No shared condiments (i.e. ketchup bottles).
- Provide public hand sanitizing station at entrance.
- Consider having an employee manage and control access to the restaurant, including opening doors to prevent patrons from touching door handles.
- Clean and disinfect after each group of customers depart.

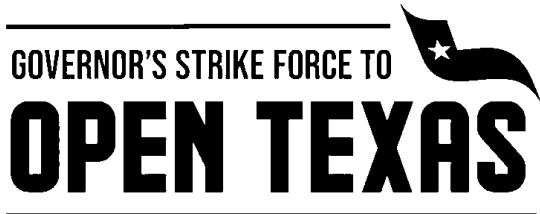
#### **Retailers**

- Consider dedicating certain shopping times for at-risk customers, or provide delivery options.

**Public Notice of Occupancy Limit:** Businesses within the City of North Richland Hills shall complete a reduced occupancy form and post it in a location visible to the public as they enter the business.

**Compliance:** Per the Governor's Executive Order GA18, failure to comply with any executive order issued during the COVID-19 disaster is an offense punishable by a fine not to exceed \$1,000, confinement in jail for a term not to exceed 180 days, or both fine and confinement.

**More Information:** Questions may be directed to the NRH Consumer Health Division at 817-427-6650. Updates and next phases of the Governor's Plan to Open Texas will be posted at [www.nrhtx.com/COVID19](http://www.nrhtx.com/COVID19).



Please visit [gov.texas.gov/opentexas](http://gov.texas.gov/opentexas) for *The Governor's Report to Open Texas*

BUSINESS NAME AS IT APPEARS ON CERTIFICATE OF OCCUPANCY

## MAXIMUM 25% OCCUPANCY

<h3>TOTAL PERSONS</h3>
------------------------

NORMAL (100%) OCCUPANCY POSTED ON CERTIFICATE OF OCCUPANCY: \_\_\_\_\_

- This business does not meet the definition of "essential services" as defined by Texas Governor Greg Abbott's Executive Order GA-18 of April 27, 2020 and is therefore subject to the reduced occupancy requirements of that order, and any subsequent order issued by the Governor that applies.
- The above-referenced maximum total occupancy includes employees and applies to the indoor space only.
- **Indoor & Outdoor/Patio Dining.** All dining areas must maintain at least six (6) feet between seated groups. No more than six (6) people are permitted per table.

**CONTACT NRH CODE ENFORCEMENT  
AT (817) 427-6663 FOR QUESTIONS**